



Quality Care Collaborative





California Maternal Quality Care Collaborative



# **Inclusive Language Notice**

Currently recognized identifiers such as "birthing people," "mother," "maternal," "they," "them," "she," "her," and "pregnancy-capable person" are used about a person who is pregnant or has given birth.

We recognize not all people who become pregnant and give birth identify as mothers or women and will use the above-recognized terms interchangeably to represent all those present in this space receiving care for pregnancy services. All persons are equally deserving of respectful patient-centered care that helps them attain their full potential and live authentic, healthy lives. The healthcare team should respect individual patient preferences regarding gendered language throughout the course of their care.

The term "family" is used to refer to any persons the pregnant or postpartum patient designates as such (alternatives: partners, husbands, wives, support persons, loved ones).

The term "clinician" is used to denote nursing and medical staff, whereas the term "provider" refers to a clinician with diagnosing and prescribing authority.



# **Perinatal Quality Collaboratives (PQCs)**

# **Perinatal Quality Collaboratives:**

**Working Together to Improve Maternal Outcomes** 



### Overview

<u>Perinatal Quality Collaboratives (PQCs)</u> serve an important role, providing infrastructure that supports quality improvement efforts addressing obstetric care and outcomes. State-based PQCs partner with hospitals, providers, nurses, patients, public health, and other stakeholders to provide opportunities for **collaborative learning**, **rapid response data**, and **quality improvement science support** to achieve systems-level change.







https://www.cdc.gov/maternal-infant-health/pqc/index.html

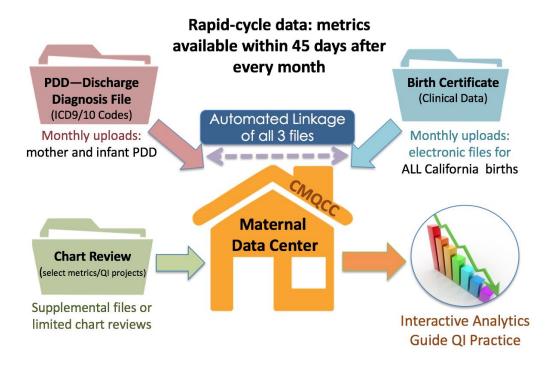


# CMQCC was founded in 2006 at Stanford Medicine together with the State of California in response to rising maternal mortality and morbidity rates

# **Driving Maternity QI at Scale**



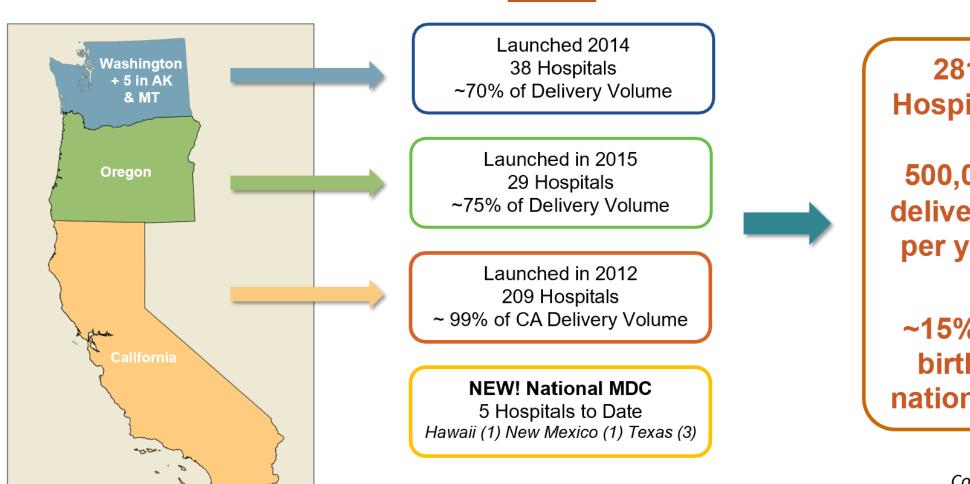
# **Maternal Data Center**



Links over 1,000,000 mother/baby records each year!



# The Maternal Data Center: 2024 Hospital Members



281 **Hospitals** 

500,000 deliveries per year

~15% of births nationally

Counts as of 2/28/24



# **CMQCC Mission Statement**

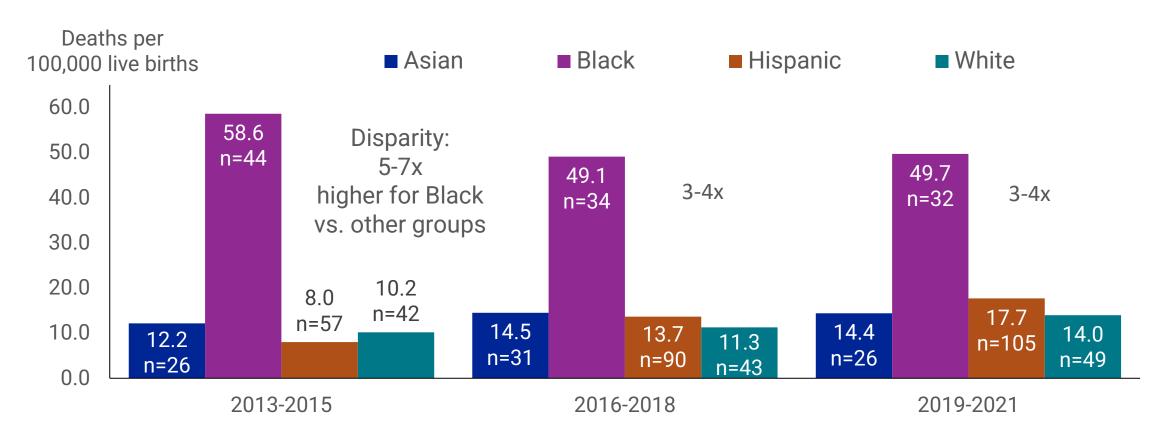
Commitment to Maternal Health <u>Equity</u> and Advancing Our Mission:

Our mission is to eliminate preventable morbidity, mortality, and racial disparities in maternity care across California.



# Pregnancy-Related Mortality Ratio by Race/Ethnicity

California 2013-2021(N=607\*)





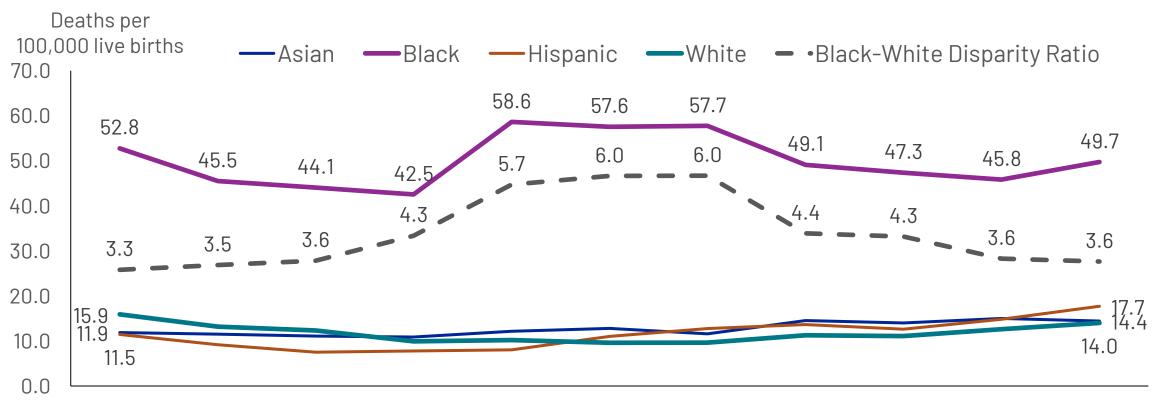
Pregnancy-related mortality ratio (PRMR) = Number of pregnancy-related deaths per 100,000 live births. Pregnancy-related deaths include deaths within a year of pregnancy from causes related to or aggravated by the pregnancy or its management, as determined by expert committee review. \*PRMRs for American Indian/Alaska Native(n=0,0,1 for 2013-2015, 2016-2018, and 2019-2021, respectively), Native Hawaiian/Pacific Islander (n=0,1,3 for 2013-2015, 2016-2018, and 2019-2021, respectively), Multiple-race (n=8,4,10 for 2013-2015, 2016-2018, and 2019-2021, respectively), and other races (n=0,1,0 for 2013-2015, 2016-2018, and 2019-2021, respectively) are not shown due to small counts.

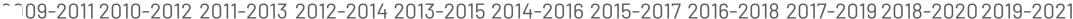
www.cdph.ca.gov/ca-pmss



# Pregnancy-Related Mortality Ratio by Race/Ethnicity

### California 2009-2021



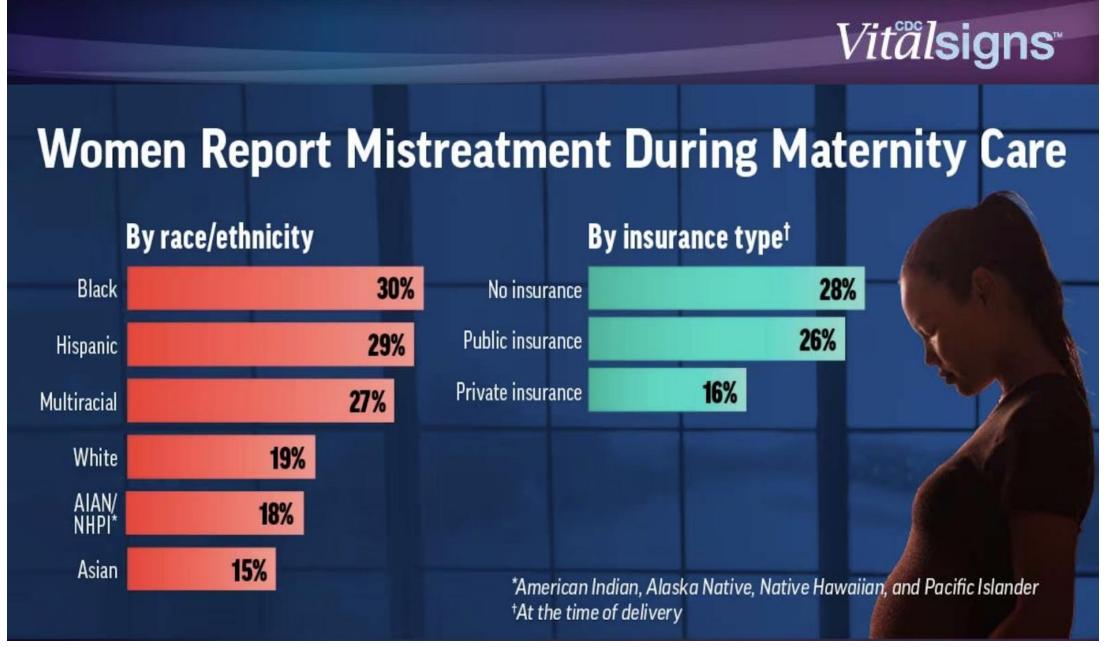




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www.cdph.ca.gov/ca-pmss



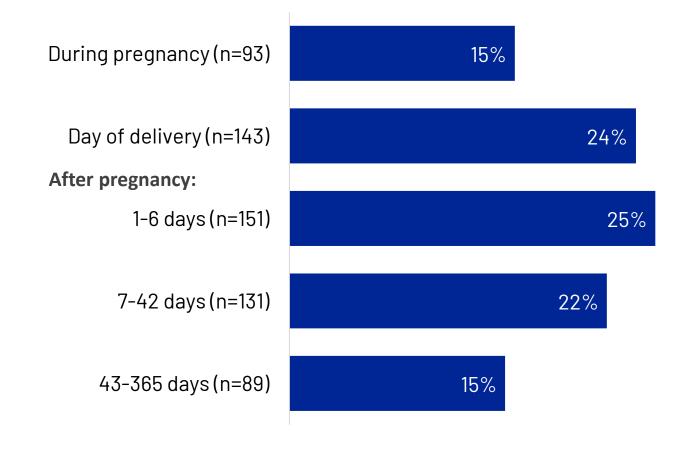


Source: CDC Vitalsigns, August 2023; <a href="https://www.cdc.gov/vitalsigns/respectful-maternity-care/index.html">https://www.cdc.gov/vitalsigns/respectful-maternity-care/index.html</a>, accessed 1/17/25.



# Pregnancy-Related Deaths by Timing to Death

California 2013-2021 (N=607)



Pregnancy-related deaths include deaths within a year of pregnancy from causes related to or aggravated by the pregnancy or its management, as determined by expert committee review. \*"delivery" refers to live births and other pregnancy outcomes resulting in fetal deaths <a href="https://www.cdph.ca.gov/ca-pmss">www.cdph.ca.gov/ca-pmss</a>







# **Current CMQCC Efforts**

Current CMQCC efforts are imbued with a maternal health equity focus, prioritizing community partnerships and patient voice.

# **Comprehensive Approach to Addressing Disparities**

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### **CMQCC Initiatives & Projects in Partnership**

Learning Initiative to Support Vaginal Birth Through an Equity Lens

### Anemia

Community Birth Partnership

- Team-Based Care
- Midwife Integration
- Partnering with Doulas
- Improving Transfer of Care

Preeclampsia: Low-Dose Aspirin Campaign

CA Department of Public Health Pregnancy-Associated Review Committee

Sepsis

Post Partum Re-design



Pilot Birth Equity Initiative Tools Used By Five Pilot Hospitals

### **Move Beyond Implicit Bias Training**

 Hospital Action Guide for Respectful and Equity Centered Care

### Instill accountability

- Sharing "Commitment to Safe and Equitable Care"
- Collection of patient narratives/stories

### **Practice Active Listening**

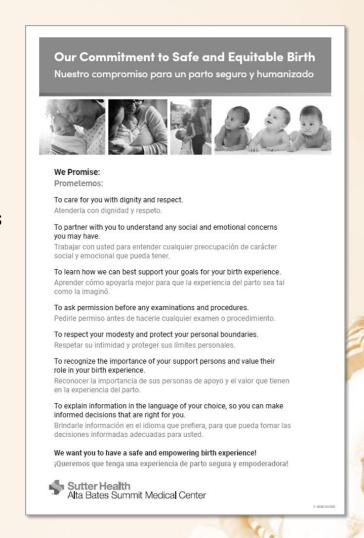
CDC Hear HER Campaign

### **Use Data to Drive Change**

 Stratify outcomes by race/ethnicity (CMQCC Maternal Data Center)

### **Change Unit Culture**

- Culture of equity survey
- Address microaggressions





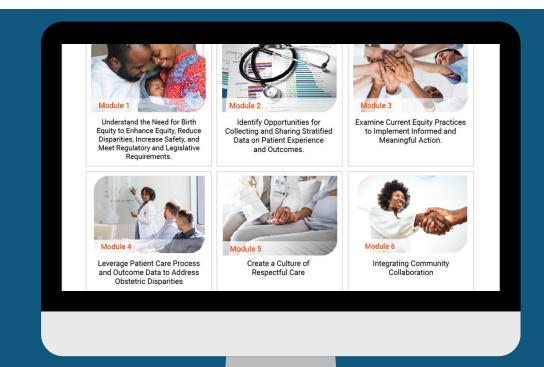
# **Support for Hospitals**

The Hospital Action Guide for Respectful and Equity-Centered Obstetric Care

New Equity Tool:

Now available to
California Hospitals





Funding for this guide was provided (in part) by The Joseph and Vera Long Foundation.

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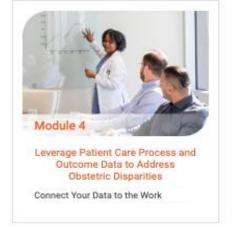
# **Module Overview**











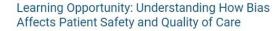






# **Learning Opportunities & Action Steps**

Module 5: Create a **Culture of** Respectful Care



### Introduction

Guide Home

Birth Equity

Module 1: Understand the Need for

Module 2: Collect and Share Stratified

Module 3: Examine Current Equity

Module 4: Leverage Patient Care

Process and Outcome Data to

Module 5: Create a Culture of Respectful Care Recognizing Concepts of

Respectful Maternity Care Comprehending the Linkage Between Patient Data and

for Maternity Care

Community

Improvements in Respectful Care In Order to Evaluate Progress

Patient Safety and Quality of

Learning How Accountability Measures Align With a Commi to Equity-Centered Care

Module 6: Create Partnerships with

Acknowledgements & Feedback

Equity Action Guide Open Office

Additional Resources

The State of California's health and safety code (law) now includes The California Dignity in Pregnancy and Childbirth Act (SR464), which requires a hospital providing perinatal care to implement an evidence-based implicit bias program for all healthcare providers involved in the perinatal care of patients within those facilities. Ten topics are required for the program under the code, including discussing health inequities in perinatal care. Most California hospitals are in the process or have completed the required implicit bias training required by law. It is crucial that one understands that implicit bias training is just the beginning of the work required to achieve equity in healthcare. Completing the required program is a first step for many clinicians in this state. Understanding the connection between bias and its negative effect on respectful patient care reinforces the need for the U.S. healthcare system



Learning **Opportunity:** 

**Understanding How Bias Affects Patient Safety and Quality of Care** 







### Action Steps+



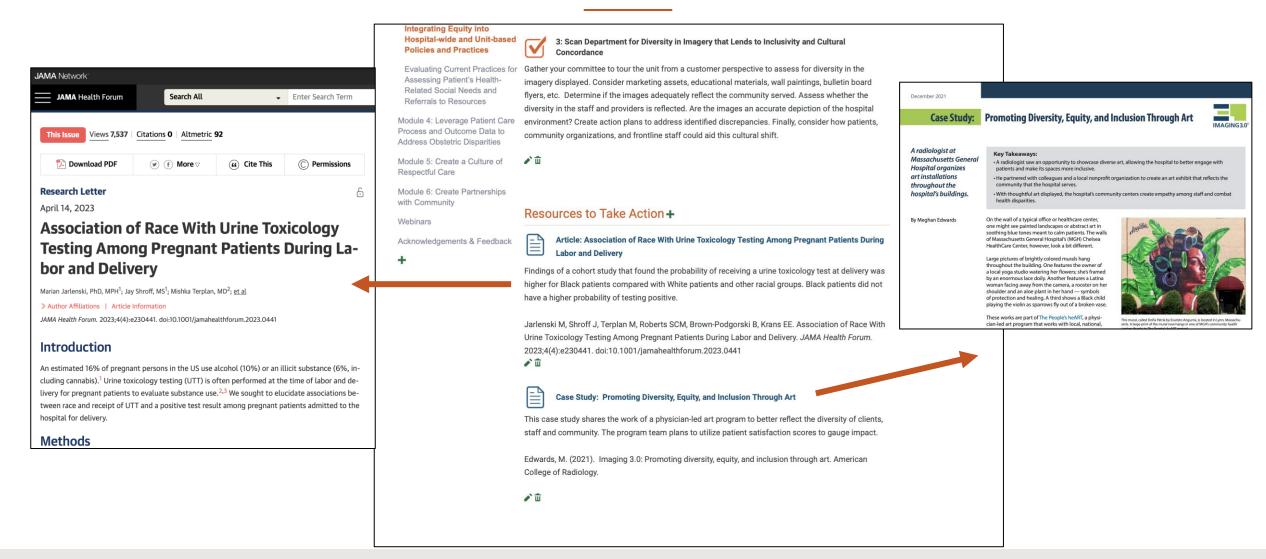
1: Illustrate How Bias in Healthcare Affects Patient Safety and Quality of Care

incident, topic, or trend, in healthcare that could compromise patient safety." #Review the two editions regarding bia: noted in the resources

**Action Step 1:** Illustrate How **Bias in Healthcare Affects Patient Safety and Quality** of Care



# **Resources to Take Action**





# What Is Respectful Care?

What does it look like at the bedside?

## Respectful & Equity-Centered Care

- Patient voice
- Data stratification
- Welcoming Doulas

Hospital Action Guide for Respectful & Equity-Centered Obstetric Care:

Module 5: Create a Culture of Respectful Care

"The content in this module includes the hallmarks of respectful care, linking the data to improvements in respectful care, creating a safe and equitable environment, and understanding how listening and health literacy offer improved opportunities to offer respectful care."



# **CMQCC** Is Here to Support

## Respectful & Equity-Centered Care

- Patient voice
- Data stratification
- Welcoming Doulas

### **FAMILIARIZE**

Yourself with Current Activities Related to Respectful Care

### **FOCUS**

on Shared Decision-making

### COLLECT

Outcome Data and Elevate Patient Voices

Familiarize. Focus. Collect.



### Action Steps +



1: Familiarize Yourself with Current Activities Related to Respectful Care in the Obstetric Care Space

The goal of a respectful care focus is to center the patient as the personal expert on bodily autonomy. Furthermore, it would create space in the healthcare team for the voices of patients and their support systems to achieve improved clinical outcomes and birthing experiences. We highlight the work of several organizations below as resources for teams working on developing a respectful culture in their organizations. You may find other examples that will inform your work in creating a culture that respects the opinions and decision making contributions of all healthcare team members.



# We'd Love to Meet with Your Team

- Grand Rounds
- Perinatal Equity Workgroup
- Staff Meeting
- Senior Leadership Team



Email Christina Oldini, RN, MBA, CPHQ, at <a href="mailto:cmoldini@stanford.edu">cmoldini@stanford.edu</a>



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# **Contact Us**











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